

## Mobile ID Instructions

### Installing the Mobile ID App

1. Download **CBORD Mobile ID** app for free (available for iOS and Google Play).
2. Launch the app.
3. From the menu or settings, select Florida International University (CBORD Mobile ID). The server URL is csgoldweb.fiu.edu.
4. Press the **Authenticate my Device** button.
5. Enter your Panther ID and password.
6. Press the **Authorize** button.
7. **Allow** Mobile ID to use your current location.

### Using Mobile ID to Unlock Doors

1. Launch the app.
2. Your picture will appear along with a list of doors you have access to. To unlock this door, slide the ID card image along the swipe card line.
3. To choose a door, press **Choose**.
4. Select the desired location you'd like to unlock
5. Press GO
6. If approved, you will get the message: **Approved – check the door.**

### Troubleshooting Tips

You must be **within 80 feet of a door** in order for the door to open. If you are not within that distance, you will see the error message “Error: Denied – Not within distance of reader.”

Make sure you are connected to FIU Secure\_WiFi wireless network for best functionality.

**It is critical that you use your FIU One Card to swipe into your room at the beginning of each semester.**



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